

# SCHEDULE OF CHARGES

Effective from: 10<sup>th</sup> August, 2023



**The City Bank Limited**

City Bank Center, 28 Gulshan Avenue, Gulshan-1, Dhaka-1212, Bangladesh

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## Account Related Charges

Items	Citygem Members
Account maintenance fee Savings Account	Free
Account maintenance fee Current Account	Free
Dormant A/C activation fee	Free
Cheque book issuance fee (25 Leaves)	Tk. 15 per leaf 1 <sup>st</sup> cheque book free
SMS alert (BDT Account & FCY Account)	Tk. 300 or equivalent USD (\$), GBP (£), EUR (€)

## Statements and Certificates

Items	Citygem Members
Issuance of any statement	Free
Duplicate statement	Free
Issuance of any certificate	Free

## Fund Transfer and Payment Services

Items	Citygem Members
Intercity cash deposit	Free
Intercity cash withdrawal	Free
Pay Order issuance fee	Up to Tk. 1000 - Free Above Tk. 1000 - Tk. 50
Cancellation of PO/DD/MT/TT	Tk. 50

## Stop Payment

Items	Citygem Members
Stop payment-clearing cheque	Tk. 100
Stop payment-cash cheque	Tk. 100

## Foreign Currency/DD/TT Issuance

Items	Citygem Members
Endorsement fee	Free
Issue of foreign currency notes	Free
FCY Draft/FTT	Up to Tk. 1 Lac – Tk. 100 Above Tk. 1 Lac to Tk. 5 Lac – Tk. 200 Above Tk. 5 Lac to Tk. 10 Lac – Tk. 300 Above Tk. 10 Lac – Tk. 500
FCY Draft/TT cancellation	Tk. 200

## Locker Service

Items	Citygem Members
Citygem lockers subject to availability	Large: Tk. 10000

## Loans and Advances

Personal Loan	Citygem Members
Loan processing fee	0.5%
Processing fee on Loan Takeover	0% on takeover amount & 0.5% on additional amount

## Loans and Advances

Personal Loan	Citygem Members
Early settlement fee	0.5% of the outstanding amount
Partial payment fee	0.5% of the outstanding amount
Auto Loan	Citygem Members
Loan processing fee	0.5% or Tk. 15000 whichever is lower
Early settlement fee	0.5% of the outstanding amount
Partial payment fee	0.5% of the outstanding amount
Home Loan & Credit	Citygem Members
Loan processing fee	<b>Loan amount up to 50 Lacs:</b> 0.5% or Tk. 15000 whichever is lower <b>Loan amount above 50 Lacs:</b> 0.3% or Tk. 20000 whichever is lower
Processing fee on Loan Takeover	0% on takeover & additional amount
Early settlement fee	0.5% of the outstanding amount
Partial payment fee	0.5% of the outstanding amount

## Cards

Annual Fee on Primary Credit Cards	Citygem Members
American Express® Credit Card (Local)	50% waiver on the regular charges of the Credit Cards
American Express® Credit Card (Dual)	
American Express® Gold Credit Card (Dual)	
Annual Fee on Debit Cards	Citygem Members
Annual fee on Debit Card	Tk. 500 (Master Platinum Debit Card), Tk. 300 (The CityMaxX Card)
Statement retrieval fee (per statement)	Free

## CCTV Footage Retrieval

Items	Citygem Members
CCTV footage charges	Within Dhaka Tk. 1000/footage Up to Tk. 5000 Outside Dhaka Tk. 2500/footage Up to Tk. 7000

## Security Items

Items	Citygem Members
Undelivered cheque book destruction	Free

## Notes:

- Charges not mentioned above will fall under general retail banking Schedule of Charges.
- Bank reserves the right to change/amend this Schedule of Charges as per Bangladesh Bank guideline which would be updated on [www.thecitybank.com](http://www.thecitybank.com) and [www.citygem.com.bd](http://www.citygem.com.bd)
- VAT is applicable @15% on all fees and charges.
- Correspondent/other charges, if any, will be additionally recovered from customer and member.