

# SCHEDULE OF CHARGES

Effective from: 23<sup>rd</sup> September, 2025



**City Bank PLC**

City Bank Center, 28 Gulshan Avenue, Gulshan-1, Dhaka-1212, Bangladesh

Tel: 58813483, 58814375, 58813126; Fax: 8802222284446

E-mail: [citygeminfo@citybankplc.com](mailto:citygeminfo@citybankplc.com)

Web: [www.citygem.com.bd](http://www.citygem.com.bd); SWIFT: CIBLBDDH



## Account Related Charges

Items	Citygem Members
Account maintenance fee Savings Account	Free
Account maintenance fee Current Account	Free
Dormant A/C activation fee	Free
Cheque book issuance fee (25 Leaves)	Tk. 15 per leaf 1 <sup>st</sup> cheque book free
SMS alert (BDT Account & FCY Account)	Tk. 300 or equivalent USD (\$), GBP (£), EUR (€)

## Statements and Certificates

Items	Citygem Members
Issuance of any statement	Free
Duplicate statement	Free
Issuance of any certificate	Free

## Fund Transfer and Payment Services

Items	Citygem Members
Intercity cash deposit	Free
Intercity cash withdrawal	Free
Pay Order issuance fee	Up to Tk. 1000 - Free Above Tk. 1000 - Tk. 50
Cancellation of PO/DD/MT/TT	Tk. 50

## Stop Payment

Items	Citygem Members
Stop payment-clearing cheque	Tk. 100
Stop payment-cash cheque	Tk. 100

## Foreign Currency/DD/TT Issuance

Items	Citygem Members
Endorsement fee	Free
Issue of foreign currency notes	Free
FCY Draft/FTT	Up to Tk. 1 Lac – Tk. 100 Above Tk. 1 Lac to Tk. 5 Lac – Tk. 200 Above Tk. 5 Lac to Tk. 10 Lac – Tk. 300 Above Tk. 10 Lac – Tk. 500
FCY Draft/TT cancellation	Tk. 200

## Locker Service

Items	Citygem Members
Citygem lockers subject to availability	Large: Tk. 10000

## Loans and Advances

Personal Loan	Citygem Members
Loan processing fee	0.5%
Processing fee on Loan Takeover	0% on takeover amount & 0.5% on additional amount

## Loans and Advances

Personal Loan	Citygem Members
Early settlement fee	0.5% of the outstanding amount
Partial payment fee	0.5% of the outstanding amount
Auto Loan	Citygem Members
Loan processing fee	<b>Loan amount up to 50 Lacs:</b> 0.5% or Tk. 15000 whichever is lower <b>Loan amount above 50 Lacs:</b> 0.3% or Tk. 20000 whichever is lower
Early settlement fee	0.5% of the outstanding amount
Partial payment fee	0.5% of the outstanding amount
Home Loan & Credit	Citygem Members
Loan processing fee	<b>Loan amount up to 50 Lacs:</b> 0.5% or Tk. 15000 whichever is lower <b>Loan amount above 50 Lacs:</b> 0.3% or Tk. 20000 whichever is lower
Processing fee on Loan Takeover	Free
Early settlement fee	0.5% of the outstanding amount
Partial payment fee	0.5% of the partial adjustment amount

## Cards

Annual Fee on Primary Credit Cards	Citygem Members
American Express® Credit Card (Local)	50% waiver on the regular charges of the Credit Cards
American Express® Credit Card (Dual)	
American Express® Gold Credit Card (Dual)	
Debit Cards	Citygem Members
Annual fee on Debit Card	Tk. 500 (Master Platinum Debit Card), Tk. 300 (The CityMaxX Card)
Statement retrieval fee (per statement)	Free

## CCTV Footage Retrieval

Items	Citygem Members
CCTV footage charges	Within Dhaka Tk. 1000/footage Up to Tk. 5000 Outside Dhaka Tk. 2500/footage Up to Tk. 7000

## Security Items

Items	Citygem Members
Undelivered cheque book destruction	Free

## Notes:

- Charges not mentioned above will fall under general retail banking Schedule of Charges.
- Bank reserves the right to change/amend this Schedule of Charges as per Bangladesh Bank guideline which would be updated on [www.thecitybank.com](http://www.thecitybank.com) and [www.citygem.com.bd](http://www.citygem.com.bd)
- VAT is applicable @15% on all fees and charges.
- Correspondent/other charges, if any, will be additionally recovered from customer and member.